

Worried about your central heating  
boiler repair bills?

Then let us keep your boiler working,  
while controlling the expense with a

**U.K. Limited**  
**PROGAS**

service contract for Non-Condensing  
System and Combi-Boilers

**ARISTON**



Call us on 0208 891 5555 or 01932 232393

Fax us on 01932 259691

[www.progasuk.com](http://www.progasuk.com)





Service Contract

Per Annum

# APPLY NOW - FOR PEACE OF MIND

Non-Condensing System & Combi Boilers

12 payments per Annum

**Silver Care**  
**£120**

Quality annual service, includes Breakdown Labour charges, but NOT the cost of spare parts. (Parts chargeable on completion of successful repair)

**£10**

**Gold Care**  
**£150**

Premium annual service, includes both Breakdown Labour charges, and spare parts costs. Choose this plan for peace of mind.

**£12.50**

Gold Plan

Landlord

Silver Plan

Owner / Occupier  Tenant

### Engineer's Report\*

Engineer Name: \_\_\_\_\_

Does installation of appliance comply with current gas safety regulations and manufacturer's installation instructions?

Yes

No

Boiler condition

Good

Requires Work

Age of boiler

### Credit Card Form

(If paying by Cash / Cheque, please ignore this section)

I wish to pay by Visa / Mastercard / Electron / Switch / Solo / JCB

I authorise you to debit my account with the amount of: £ \_\_\_\_\_

My card number is:

Issue Number

Expiry date:

CCV Number

Valid from date:

Name (as on card) \_\_\_\_\_

Cardholder's Address \_\_\_\_\_  
\_\_\_\_\_

Postcode \_\_\_\_\_

Telephone \_\_\_\_\_ Signature \_\_\_\_\_

Name of Occupant \_\_\_\_\_

Address \_\_\_\_\_  
\_\_\_\_\_

Postcode \_\_\_\_\_ Telephone \_\_\_\_\_

Boiler Make & Model \_\_\_\_\_

I hereby accept the terms and conditions as set out overleaf:

Signature \_\_\_\_\_ Date \_\_\_\_\_

### Notice to all landlords:

Under the Gas Safety, Installation and Use regulation 1994, landlords - people renting out properties - are required to have an annual inspection by a Gas Safe registered engineer of their gas appliances and installations.

On satisfactory inspection, a certificate will be issued and must be displayed at the property where the appliance and installation was inspected. For Gas Safety Certificate prices and multiple contract deals, please call us, on 0208 891 5555.

Name of Landlord \_\_\_\_\_

Address \_\_\_\_\_  
\_\_\_\_\_

Postcode \_\_\_\_\_ Telephone \_\_\_\_\_

### Standing Order Form

(If paying by Cash / Cheque or Credit Card please ignore this section)

Instructions to your Bank / Building Society

Please pay the National Westminster Bank PLC for the credit of Progas UK Ltd, account number 606 190 66, Sort code 60 17 31

The sum of £ \_\_\_\_\_ In words \_\_\_\_\_

Commencing date \_\_\_\_\_

Bank / Building society \_\_\_\_\_

Address \_\_\_\_\_  
\_\_\_\_\_

Postcode \_\_\_\_\_

Acc No:         Sort Code:

Please sign and return to Progas UK Ltd

FOR A TWELVE MONTH DURATION ONLY.

\* SEE TERMS AND CONDITIONS OVERLEAF.

Signature \_\_\_\_\_ Date \_\_\_\_\_

# TERMS AND CONDITIONS

1. This agreement covers the central heating boiler only and no associated pipe work, filling devices etc. and must be fully operational and correctly installed to B.S. Codes of Practice and manufacturers specifications for this plan to come in to force.
2. We retain the right to employ any sub-contractor we may nominate to carry out work for which we are liable under this agreement.
3. We will not be required to carry out any work to the building, fixtures, decorations, furniture or fittings of the building or any part thereof in which the central heating system is situated and arising out of any case whatsoever other than the negligent or wrongful acts of ourselves or our servants or agents or the replacement of any paths, buildings or other structures it is necessary to remove to gain access to any external pipes or drains.
4. If the owner fails to comply with his obligations under the agreement, or tampers with the boiler in any way, we reserve the right to terminate the agreement by serving a notice in writing, which notice shall be deemed to be properly served if left at the owner's last known address. However, any right accrued to and money payable to us shall continue to subsist and be payable and no refund will be made of any monies paid to us.
5. In the event of cancellation by the owner during the currency of this agreement, no refund will be made of any monies paid to us.
- 5a. Should the standing order option be cancelled or stopped during the current plan duration it shall be deemed 'breach of contract', therefore any work carried out by Progas UK Ltd prior to cancellation shall immediately become fully chargeable at our current rates, less any monies already collected by standing order during that period.
6. The annual boiler service provided under the Membership plan will be affected during normal weekday hours (8.30 am - 5.00 pm) convenient to Progas UK Ltd. The customer will grant access at a reasonable time to enable the service to be effected. For calls required at weekends, bank holidays etc. a surcharge will be made.
7. We will give priority attention in the event of a breakdown and will obtain and fit spare parts as promptly as the availability of labour and spare parts reasonably allows. This scheme does not cover the bursting of central heating pipes or apparatus under freezing conditions.
8. Any breakdown will be dealt within 48 hours or 2 working days. Any further work required to make a permanent repair, i.e. by way of replacement of water tanks, pipes etc. will be dealt with during working hours and a quotation provided for the work required.
9. In adverse weather conditions calls can only be handled on a first come first served basis.
10. The boiler must be serviced annually and service record made available for any claim under this plan. The service must be carried out by Progas UK Ltd or their authorised agent. Failure to comply with this clause will render this plan void.

## RENEWAL

The agreement may be renewed at the end of this agreement period by payment to us of the renewal charge.

The amount of which shall be determined from time to time by ourselves. The payment must be received on or before the date of expiry of the then current agreement. The agreement shall not be renewable on our serving notice in writing to the owner, or our refusal to renew the agreement.

## CHANGE OF OWNERSHIP

The cover afforded by any of the plans only relates to the boiler registered with us by the customer.

On the customer disposing of that property, we will recognise the new owner of having the benefit of the agreement for the remainder of the term, for which the agreement is then current provided notice in writing together with a fee of £2.00, is forwarded within 28 days of such change of ownership. Failure to notify Progas UK Ltd will render this plan void.

## EXCLUSIONS

The following works are excluded from this agreement and if such works are carried out, the owner will be liable to a separate charge.

1. The replacement of decorative parts, trim or cases.
2. Any work occasioned by wilful or negligent damage to the system.
3. Any work occasioned by lack of water pressure to system / boiler.
4. Any work occasioned by the failure of the public electricity, gas or water supply to the system.
5. Making good any damage occasioned by fire, freezing, lightning, explosion, flood, storm, tempest, hurricane, impact or other extraneous cause, riot, strike, lockout or civil commotion or the effect of ionising, radiation and contamination from any radioactive or nuclear source, pressure waves caused by aircraft or other aerial devices travelling at sonic or subsonic speeds. War, invasion, acts of foreign enemy, hostilities (whether war be declared or not), Civil war, rebellion, revolution, alien invasion, insurrection by military or usurped power, any consequential loss, damage or liability no matter how incurred.
6. The repair of equipment which has become obsolete or for which parts are no longer available.
7. Any pipe work carrying water, gas or flue products.
8. Boiler replacement or descale.
9. In the event of incorrect use or failure to comply with correct advice given by Progas UK Ltd, their agent, or the manufacturer, we reserve the right to cancel the agreement forthwith by written notification.
10. A call charge will be levied should the fault be due to user negligence.
11. A call charge to be made should the advice of the engineer not be complied with.
12. Once appointment has been made, call charge will be levied should the user not attend this appointment.
13. Storage combis only - does not include magnesium anode replacement (if required).

## \*PLEASE NOTE:

COVER WILL COMMENCE 21 DAYS AFTER RECEIPT OF THIS CONTRACT AT THE OFFICES OF PROGAS UK LTD, AND WILL CONTINUE FOR 12 MONTHS THEREAFTER ON BOILERS THAT HAVE NOT BEEN INSPECTED BY OUR ENGINEER PRIOR TO APPLICATION. THIS DOES NOT APPLY TO RENEWING CUSTOMERS.

FOR BOILERS THAT HAVE BEEN INSPECTED IMMEDIATELY PRIOR TO APPLICATION BY A PROGAS UK LTD SERVICE ENGINEER, COVER WILL COMMENCE FROM DATE OF RECEIPT.

44c Terrace Road  
Walton on Thames  
SURREY  
KT12 2SD

Directors:  
P.F. Warneford-Bygrave, P. Warneford-Bygrave  
Company registration number: 2720235